

General Conditions



Gvidon Tours Kreuzfahrten GmbH is specialist for river cruises in Russia for which the following cancellation policy is applicable for group bookings on Russian Waterways:

River Cruise Section

Free Cancellation until 31.01. of each year prior to commencement of travel.

10 % after 31.01. of each year of the respective trip up to 30 days before departure

20 % from 29 days to 20 days before departure

40 % from 19 days to 10 days before departure

60 % from 9 days to 4 days before departure

80 % from 3 days to 24 hrs before departure

100 % less than 24 hrs nor no-show

Booking Notifications

All bookings must be made by name no later than 31.01. in the respective year of commencement of travel. In addition, Gvidon Tours Kreuzfahrten GmbH is entitled to ask the agent about the current booking status at any time.

From 31.01. in the year of commencement of travel, a weekly booking overview is to be sent to Gvidon Tours Kreuzfahrten GmbH by email or fax.

Payment Terms

For each group a non-refundable deposit of 10 % is due due for payment no later than on 14.02. of the year prior to commencement of travel, unless agreed otherwise.

The final full payment is to be paid no later than 12 days prior commencement of travel.

Special payment terms apply to flight bookings: in this case, the payment conditions of the respective booked airline also apply.

Minimum Number of Participants

Group bookings require a minimum number of 20 paying guests for a transfer (Apt./Hotel-Ship/Hotel - Apt./Hotel) to be provided and for one free ticket be guaranteed.

The free space for the 21st person will be assigned to the lowest cabin category booked (depending on the booking situation) for 1/2 double cabins. For group bookings of 20 people or more, we also provide you with your own on-board guide (German, English or French). If the minimum number of participants is not reached, we would be happy to check whether we can combine the existing booking with another group which speaks the same language. If this is not possible, an additional amount will need to be charged for the guide (German, English or French) and bus.

If the group does not include the minimum number of participants we can also consider a free change of reservation. The individual transfer, guide and bus prices of Gvidon Tours Kreuzfahrten GmbH will otherwise be applied. Furthermore, no free place will be provided for groups with fewer than 21 people.

Option Terms

The first option date is 31.10 of the year prior to commencement of tra-

vel. The agent agrees to report to Gvidon Tours Kreuzfahrten GmbH no later than on this day.

In general, 31.01. of the respective year of travel is the last option date on which the cabins can be returned free of charge.

Another option extension may be considered upon request.

The contractual party agrees to comply with the option dates in a timely manner and report to Gvidon Tours Kreuzfahrten GmbH.

Failure to comply with the option dates will entitle Gvidon Tours Kreuzfahrten GmbH automatically withdraw the generally agreed contingent. Until the listed option dates, Gvidon Tours Kreuzfahrtn GmbH can also remove cabins from the contingent which have not been booked/secured.

Rebookings and Name Changes

A rebooking and name change for existing bookings can be dealt with at any time upon request.

Optional Excursions

For groups of 20 or more people, we are pleased to offer 5 % commission on the optional excursion prices offered in each year of travel. Commission can only be guaranteed when the optional excursions are booked in advance (= no later than two weeks before departure) through Gvidon Tours Kreuzfahrten GmbH. No commission will be granted for bookings made on board.

We will send a list of all optional excursions on request.

Single Cabins

A maximum of 10 % of the total booking volume is allowed to be booked as single cabins.

3 Person/4 Person Accommodation

3 or 4 person accommodation is only available in cabins on the lower deck. The price for 3 person accommodation is EUR 85,- per person and EUR 80,- per person per night for 4 person accommodation.

Discount for Children

- Children under the age of 2: free sharing a bed with (grand) parents; (grand) parents are responsible for providing their own baby food.
- Children aged 2-6: EUR 15,- net discount per child/night
- Children aged 7-14: EUR 10,- net discount per child/night

The parents or guardian(s) are required to sign a waiver if bringing children on the trip.

Note: No child discount is offered for children occupying their own cabin. Please be aware that 3 or 4 person accommodation is only available in cabins on the lower deck.

Please also note the additional travel and general business terms and conditions of the Gvidon Tours Kreuzfahrten GmbH